

Curriculum Vitae

GEORGETTE E. DUMONT

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AREAS OF SPECIALIZATION/

INTEREST

Public Administration, Nonprofit Management, Administrative Communication, Information and Communication Technology (ICT), E-Governance, Strategic Management, Organizational Development, Human Resource Management, Organization Theory

TEACHING

EXPERIENCE

Assistant Professor, 2011 – present
University of North Florida, Jacksonville, FL

Visiting Assistant Professor, 2010 – 2011
University of North Florida, Jacksonville, FL

Adjunct Instructor, 2009
University of Illinois at Chicago, Chicago, IL

Graduate Instructor, 2006 – 2008
Northern Illinois University, DeKalb, IL

Courses taught

Graduate:

Human Resource Management for Public and Nonprofit Organizations, Nonprofit Financial Management, Strategic Planning for Public and Nonprofit Organization, Nonprofit Management, e-Governance, Public Administration in Modern Society

Undergraduate:

Nonprofit Management, Issues in State and Local Government, The Policy Making Process, Public Administration, Issues in Public Management, Government and Welfare, Bureaucracy in the Policy Process

Directed Studies:

Starting the FL Nonprofit Advocacy Alliance (graduate), Technology Use in Nonprofit Art Museums (graduate), Women in Leadership (graduate), Study of Nonprofit Organizations (undergraduate), Private-Nonprofit Partnerships (undergraduate)

PUBLICATIONS

- (2013) "Transparency or Accountability? The Purpose of Online Technologies for Nonprofits." *International Review of Public Administration*, 18(3): pp. 7-29.
- (2013) "Nonprofit Virtual Accountability: An Index and its Application" *Nonprofit and Voluntary Sector Quarterly*, 45(5): 1049 - 1067.
- (2013). Book review: *Collective Action in Organizations: Interaction and Engagement in an Era of Technological Change*. Published in *Voluntas*, 24(3).
- (2012, with G. Candler). "Civic responsibility as a foundation of societal sustainability and how government might contribute to this" *Gestão Pública para Sustentabilidade*, São Paulo: Editora Maole. (Book chapter)
- (2010, with G. Candler) "The price of citizenship: Civic responsibility as the missing dimension of public administration theory." *Public Administration Quarterly*. 34(2), pp. 169-201.
- (2010, with G. Candler) "A nonprofit accountability audit framework." *Canadian Public Administration*. 53(2), pp 259–279.
- (2009). Encyclopedia entries: "Lester Salamon," "Social Watch," and "Social Enterprise Knowledge Network," in the *International Encyclopedia of Civil Society*, New York: Springer Publications.
- (2005, with G. Candler). "Virtual jungles: survival, accountability and governance in online organizations." *American Review of Public Administration*, 35(3), 287-299.

MANUSCRIPTS IN PREPARATION

"*Nonprofit Accountability in the Information Age*" (working title) Book manuscript under contract.

"Making the Connections: Social Media, Strategy, Arts and Gardens." Chapter proposed for *Cases on Strategic Social Media Utilization in the Nonprofit Sector*.

A Fan, Like, or Follower? Social Media from the Nonprofit Perspective.

CONFERENCE PRESENTATIONS

(2014) Is there an App for That? Presented at the *American Society for Public Administration* annual conference, Washington, DC, March 14-18.

(2014). The Internet and Social Media in Public Administration. Presented at the *Midwest Political Science Association*, Chicago, IL, April 2-6.

(2013). Why Nonprofits Utilize Online Technologies: Transparency or Accountability? Presented at the *Southeastern Political Science Association's* annual conference, Orlando, FL, January 2-5.

(2012). Transparency or Accountability? The Purpose of Online Technologies for Nonprofits. Presented at the Association for Research on Nonprofit and Voluntary Associations, Indianapolis, IN, November 15-18.

(2012). Public Agencies or Nonprofit Organizations: Which Sector is maximizing its e-participation tools to promote citizen engagement?. Presented at the *Northeastern Conference of Public Administration's* annual conference, Boston, MA, November 1-3.

(2012). Understanding the Relationship Between Nonprofits and Social Media in Duval County, FL. Presented at the *Florida Political Science Association* annual conference, Tampa Bay, FL, March 17.

(2012). Nonprofits and Social Media: Applying SROI to New Technologies. Presented at the *American Society for Public Administration* annual conference, Las Vegas, NV, March 2-6.

(2011). Decoding the Interaction: Nonprofit and Stakeholder Relationships in Social Media. Presented at the *Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA) Annual Conference*, Toronto, Canada, November 16-19.

(2011). Nonprofits, Social Networking, and Organizational Effectiveness: Do nonprofits strategically use social media? Presented at the *Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA) Annual Conference*, Toronto, Canada, November 16-19.

(2011). Nonprofits and Social Media: Use, Purpose, and Networks. Presented at the *Southeastern Conference on Public Administration (SECOPA) Annual Conference*, New Orleans, LO, September 22-24.

(2011). Do Online Community Groups Promote Participation or Conflict? *Florida Political Science Association Annual Conference*, Jupiter, FL, March 26.

(2010). Why Aren't More Small Nonprofits Better Utilizing Their Web Sites? A Longitudinal Analysis of Social Media Tools Available On Their Small Nonprofit Web Sites. Presented at *Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA) Annual Conference*, Alexandria, VA, November 13-16.

(2010). Nonprofits and Social Networking: Are They Engaging Social Networks and Why? Presented at *Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA) Annual Conference*, Alexandria, VA, November 13-16.

(2010). Online Community Groups: Friend or Foe for Enhancing Citizen Participation? Presented at the *Midwest Political Science Association (MPSA) Annual Conference*, Chicago, IL, April 12-15.

(2009). NPOs Adoption of Internet Technologies to Enhance Virtual Accountability: Existing somewhere between pre-internet and Web 2.0. Presented at the *Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA) Annual Conference*, Cleveland, OH, Nov 19-21.

(2009). A Framework for Evaluating the Web sites of Nonprofit Organization with Results from Preliminary Analysis on NPOs in IL. Presented at the *Indiana Academy of the Social Sciences (IASS)*, Greencastle, IN, Oct 16.

(2009). Are Nonprofit Organizations Utilizing the Web? Organizational Determinants of NPO Adoption of Internet Technologies. Presented at the *Southeastern Conference on Public Administration (SECOPA) Annual Conference*, Louisville, KY, Sept. 30-Oct. 3.

(2008). Nonprofit spatial orientation in IL: Are they located in areas where needed? Presented at the *Indiana Political Science Association (IPSA) Annual Conference*, Westville, IN, March 28.

(2007). Role of Communication in Citizen Participation. Presented at the *Midwest Political Science Association (MPSA) Annual Conference*, Chicago, IL, April 12-15.

(2007, with G. Candler). A nonprofit accountability audit framework. Presented at the *Midwest Political Science Association (MPSA) Annual Conference*, Chicago, IL, April 12- 15.

(2007, with G. Candler). Revisiting the new public service: civic responsibility as the missing piece in public administration theory. Presented at the *Annual Conference of the Association Society of Public Administration (ASPA)*, Washington, D.C., March 23-27.

AWARDS

- 2014 Finalist for the UNF 2013-2014 Outstanding Graduate Teaching Award
- 2013 Artinian Travel Award, *Southeastern Political Science Assoc.* (\$250)
- 2013 Teaching Online Grant, *UNF* (\$2,000 stipend and \$2,000 for technology)
- 2012 Faculty Enhancement Grant, *UNF* (\$7,500)
- 2010 Conference Travel Grant, *ARNOVA* (\$530)
- 2009 – 2010 Dissertation Completion Award, *NIU* (\$5,932)
- 2009 Doctoral Fellow Award, *ARNOVA* (\$1,000)
- 2009 Emerging Scholars Award, *ARNOVA* (\$600)
- 2009 Dissertation Facilitation Award, *NIU* (\$1,158.72)
- 2007 – 2008 Northern Illinois University Graduate Assistantship

Scholarship (\$15,000)

2006 – 2007 Northern Illinois University Research Assistantship
Scholarship (\$14,000)

2005 – 2006 Northern Illinois University Research Assistantship
Scholarship (\$14,000)

PROFESSIONAL SERVICE

2014 Designed, implemented, and analyzed the “Nonprofits and Social Media in 2014: A Study of Nonprofits in Northeast Florida” report for nonprofits in Duval County, Winter 2014.

2014 Discussant for the panel “Political Influences in Public Administration.”
Midwest Political Science Association, Chicago, IL, April 3.

2013/2014 Accepted into the Nonprofit Center of Northeast Florida’s
Community Coaches program

2013/2014 Appointed to the City of Jacksonville’s Task Force on
Consolidated Government to analyze the current city-county consolidation
structure and present legislation to the City Council.

2013 Served on Jacksonville Community Council’s Open Government
Task Force.

2013 Appointed to the Jacksonville Beach Planning Commission as a
commission member for a four-year term.

2013 Appointed to Jacksonville Beach Planning Commission as an alternate
for a two year term

2013 Chair and Discussant for the panel, “The Role of Social Media in
Governance: Promises versus Practice” at the *American Society of Public
Administration’s* annual conference, New Orleans, LA, March 15-18.

2013 Appointed to a 1 year term as a member of the Board of Directors for
Beaches Watch

2013 Co-Chair of UNF’s Faculty Enhancement Committee

2012 – present Manuscript reviewer for *Voluntas, Nonprofit and Voluntary
Sector Quarterly*, and *PS: Political Science and Politics*

2012 – 2014 UNF’s Faculty Association’s Parliamentarian

2012 Appointed to a 2-year term as a committee member for
American Society of Public Administration’s Technology and Advisory
committee.

2012 Appointed to a 1-year term on Beaches Watch (501 c 4) Board of
Directors. 2011 – present 100 Homes Jacksonville Advisory Board

2011 Designed, implemented, and analyzed the Understanding the
Relationship Between Nonprofits and Social Media in Duval County, FL.
report for nonprofits in Duval County, Fall 2011.

2011 Coordinate and co-sponsor UNFSBDC and UNF MPA Nonprofit

Conference, University Center, University of North Florida. September 23.

2010 Moderator and Discussant for the panel, Engaging Citizens to Excel in Public Service, *SECOPA* annual conference, Wilmington, NC, Oct 13-16.

2010 Reviewer of four book chapters for *Electronic Governance and Cross-Boundary Collaboration: Innovations and Advancing Tools*, P. Y. Chu and Y. C. Chen, eds.

2009 Chair and Discussant for the panel, *Political Science, Session 2*. Indiana Academy of Social Sciences, Greencastle, IN. October 16, 2009.

2008 Digital Governance Evaluator for “U.S. States E-Governance Report (2008): An Assessment of State Websites.” *E-Governance Institute*, Rutgers University, Newark, NJ. Fall 2008.

2008 Digital Governance Evaluator for “U.S. Municipalities E-Governance Report (2008): An Assessment of Municipal Websites.” *E-Governance Institute*, Rutgers University, Newark, NJ. Fall 2008.

2006 Chair and discussant for the panel, *Human Services: Nonprofit Challenges and Innovations*. ARNOVA annual conference, Chicago, IL. November 16-18.

2004 – 2005 Taunton High School Family and Consumer Science Curriculum Revisal Advisory Committee

2003 – present Regional Trainer for ‘The Be Real Game’, Northeast Region

2003 – 2005 Taunton High School Senior Internship Program Committee member

2003 – 2005 Bristol County (MA) Selective Service Board, position: *Vice Chair*

PROFESSIONAL REPORTS

Nonprofits and Social Media in 2014: A Study of nonprofits in northeast Florida” report for nonprofits in Duval County, Winter 2014.

Understanding the Relationship Between Nonprofits and Social Media in Duval County, FL. Report for nonprofits in Duval County, FL. Fall 2011. Available at: www.getteinjax.com/jax-nonprofits

Data analysis for Farm Viability, Farmland Preservation, and Smart Growth: Seeking Convergence in DeKalb County, IL, with Anita Zurbrugg, December 2008. Available at: http://www.unl.edu/plains/about/research_reports.shtml

Briefing paper on improving the USDA’s Nation Resource and Conservation Service’s (NRCS) federal *Farm and Ranchland Protection Program* (FRPP) score on the Program Assessment Rating Tool (PART) analysis, September 2005.

EDUCATION

Northern Illinois University, DeKalb, Illinois

Ph.D. in Political Science, 2010

Examination fields: Public Administration (with distinction), American Government

Dissertation: *Evaluating and Understanding Virtual Accountability of Nonprofit Organizations: An Exploratory Study of Human Service, Arts and Culture, and Societal Benefit Nonprofit Organizations' Virtual Accountability in Illinois*

Committee: Yu-Che Chen (Chair), Gerald Gabris, and Curtis Wood

Bridgewater State College, Bridgewater, Massachusetts Master of Public Administration, 2005

Concentration: Nonprofit Management

Thesis: *Improving Nonprofit Accountability through the Incorporation of Public Relations in Nonprofit Administration*

Committee: Wendy Haynes (Chair), Shaheen Mozaffar, and Mary Lamonica

Roger Williams University, Bristol, Rhode Island Bachelor of Arts, 2001

Major: Communication Studies Minor: Political Science

Honors: Magna Cum Laude, Dean's List 1999 – 2001, National Political Science Honors Society: Pi Sigma Alpha

OTHER PROFESSIONAL POSITIONS

Research Assistant, American Farmland Trust/CAE, DeKalb, Illinois
August 2005 – August 2007

Program Director/Instructor, Taunton High School, Taunton, MA
August 2004 – June 2005

Career Specialist/Instructor, Taunton Area School to Career, Taunton, MA
December 2001 – August 2004

Ambassador, United Way of Rhode Island, Providence, Rhode Island
2001 Campaign Season

PROFESSIONAL DEVELOPMENT

2013 University of North Florida's Teaching Online Seminar

2010 – 2013. University of North Florida Faculty Development workshops

2009 Association for Research on Nonprofit Organizations and Voluntary (ARNOVA) Doctoral Seminar, Cleveland, OH, November 18.

2009 Academy of Management (AoM) Public and Nonprofit Division Doctoral Consortium, Chicago, IL, August 8.

2007 – 2008 NIU Faculty Development and Instructional Design
Graduate Teaching Certificate

**PROFESSIONAL
MEMBERSHIPS**

Academy of Management (AoM)
American Society for Public Administration (ASPA)
Association for Research on Nonprofit Organizations and Voluntary Action
(ARNOVA)
Florida Political Science Association (FPSA)

CONSULTING

2012 – present Ongoing workshops for nonprofits in Northeast Florida on the
utilization of social media
2012 – 2013 Beaches Watch, Inc. (pro-bono)
Strategic planning
2011 – 2012 Jacksonville Speech and Hearing (pro-bono)
Use of social media, ongoing assistance
2011 UNF Nonprofit Management Conference, Jacksonville, FL
Nonprofits and Social Media
2010 Indiana Nonprofit Resource Network, LaGrange, IN
Nonprofit Organizations and Social Marketing Workshop
2009 Governor's Conference on Service and Volunteerism,
Indianapolis, IN Presenter for: *Social Marketing for
Nonprofit Organizations*
2009 Indiana Office of Community and Faith Based Initiatives,
Indianapolis, IN
IN AmeriCorp and Social Marketing Workshop
2009 Indiana Nonprofit Resource Network, Fort Wayne, IN
Nonprofit Organizations and Social Marketing Workshop.
2009 YMCAs of Northern Indiana, Michiana YMCA, South Bend, IN
Utilization of Social Media for Mission Achievement
2007 American Farmland Trust/Center for Agriculture and the Environment,
DeKalb, IL
Data analysis on Farmland Viability in the United States