

GEORGETTE E. DUMONT, MPA, Ph.D.

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University of North Florida

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Jacksonville, FL 32224

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AREAS OF SPECIALIZATION/INTEREST

Nonprofit Management, Public Administration, Information and Communication Technologies (ICT), E-Governance, Public and nonprofit Accountability, Strategic Management and Leadership, Organizational Development, Human Resource Management

TEACHING EXPERIENCE

Associate Professor, 2017 – present	<i>University of North Florida, Jacksonville, FL</i>
Assistant Professor, 2011 – 2017	<i>University of North Florida, Jacksonville, FL</i>
Visiting Assistant Professor, 2010 – 2011	<i>University of North Florida, Jacksonville, FL</i>
Adjunct Instructor, 2009	<i>University of Illinois at Chicago, Chicago, IL</i>
Graduate Instructor, 2006 – 2008	<i>Northern Illinois University, DeKalb, IL</i>

Courses taught

Graduate:

Human Resource Management for Public and Nonprofit Organizations, Nonprofit Financial Management, Strategic Planning for Public and Nonprofit Organization, Nonprofit Management, e-Governance, Grant Writing, Public Administration in Modern Society

Undergraduate:

Nonprofit Management, Issues in State and Local Government, Public Administration, Issues in Public Management, Government and Welfare, Public Policy, Bureaucracy in the Policy Process

Directed Studies:

Nonprofit Social Enterprises (graduate), Starting the FL Nonprofit Advocacy Alliance (graduate), Technology Use in Nonprofit Art Museums (graduate), Women in Leadership (graduate), Study of Nonprofit Organizations (undergraduate), Private-Nonprofit Partnerships (undergraduate), Measuring Public Value (graduate), Nonprofit Collaborations and partnerships (graduate)

PEER REVIEWED JOURNAL PUBLICATIONS

(2018, with Paloma Raggio) “*The Dark Side of Interactive Learning: A faculty perspective.*” *Journal of Nonprofit Education and Leadership*, 8(1): 41-61.

(2013) “Transparency or Accountability? The Purpose of Online Technologies for Nonprofits.” *International Review of Public Administration*, 18(3): pp. 7-29.

(2013) "Nonprofit Virtual Accountability: An Index and its Application" *Nonprofit and Voluntary Sector Quarterly*, 45(5): 1049 - 1067.

(2010, with G. Candler) "The price of citizenship: Civic responsibility as the missing dimension of public administration theory." *Public Administration Quarterly*. 34(2), pp. 169-201.

(2010, with G. Candler) "A nonprofit accountability audit framework." *Canadian Public Administration*. 53(2), 259-279.

(2005, with G. Candler). "Virtual jungles: survival, accountability and governance in online organizations." *American Review of Public Administration*, 35(3), 287-299.

BOOK CHAPTERS

(2016). Resident-Government Engagement Via New Technologies. In Chen and Ahn (eds) *Routledge Handbook on Information Technology in Government*, Routledge Press.

(2015). Aligning the Virtual with the Physical: Social Media, Strategy, Arts and Gardens. In Asincio and Sun (eds) *Cases on Strategic Social Media Utilization in the Nonprofit Sector*. Hershey, PA: IGI Global.

(2012, with G. Candler). Civic responsibility as a foundation of societal sustainability and how government might contribute to this. *Gestão Pública para Sustentabilidade*, São Paulo: Editora Maole.

OTHER REFEREED PUBLICATIONS

(2014). Book review: Collective Action in Organizations: Interaction and Engagement in an Era of Technological Change. *Voluntas: International Journal of Voluntary and Nonprofit Organizations*, 25(3): 847-848.

(2009). Encyclopedia entries: "Lester Salamon," "Social Watch," and "Social Enterprise Knowledge Network," in the *International Encyclopedia of Civil Society*, New York: Springer Publications.

MANUSCRIPTS UNDER REVIEW

Inform, Activate, or Engage? Social Media from the Nonprofit Perspective. *Nonprofit Management and Leadership*.

MANUSCRIPTS IN PREPARATION

"*Nonprofit Accountability in the Information Age: A Strategic Approach*" (working title) Book manuscript under contract with Oxford University Press (formerly under contract with Lyceum Press, Chicago, IL.) First 6 chapters are under review.

(with Mark Fox, IUSB and Harry Vasilopoulos, IUSB) "*Terminating Volunteers: Human Resource and Legal Issues*"

(with Paloma Raggio, Carleton University) "*Using Social Media Strategically or Reactively?*"

CONFERENCE PRESENTATIONS

(2020) Who Benefits from e-Coproduction? An Exploratory Analysis. To be presented at *American Society for Public Administration* annual conference, Anaheim, CA, April 3-7.

(2019, with Lindahl, W., Martin, P., Raggo, P., Schattemaan, A., Young, J.). Taking Stock of Online Teaching: Challenges, Solutions, and Innovations. Presented at the *Association for Research on Nonprofit and Voluntary Associations*, San Deigo, CA, November 21-23.

(2019, with Brian McDonagh, UNF MPA graduate). Connecting Technology to Public Value. Presented at *American Society for Public Administration* annual conference, Denver, Co, March 9-12.

(2018). Preparing Students to Enter the Public Sector e-Workforce. Presented at the *Network of Schools of Public Policy, Affairs, and Administration's* annual conference, Atlanta, GA, October 10-13.

(2018). Linking Technology to Public Service Values. To be presented at the *Network of Schools of Public Policy, Affairs, and Administration (NASPAA)* annual conference, Atlanta, GA, October 10-13.

(2018). Public Works and city Services Through 630-CITY. Presented at *American Society for Public Administration* annual conference, Denver, Co, March 9-12.

(2017, with Genie Stowers). Use of Data from City Open Portals to Improve Urban Service Delivery Presented at the annual conference for the *Association of Public Policy Analysis and Panagement*, Chicago, IL, November 3-5.

(2017). Are 311 Systems Leading to Equitable Distribution of City Services? Presented at *American Society for Public Administration* annual conference, Atlanta, GA, March 17-20.

(2016). Accountability and Social Media. Presented at the *Association for Research on Nonprofit and Voluntary Associations*, Washington, D.C., November 19-21.

(2016). Resident-Government Engagement Via New Technologies. Presented at *American Society for Public Administration* annual conference, Seattle, WA, March 18-20.

(2015). Measuring and Aligning Social Media Engagement. Presented at the *Association for Research on Nonprofit Organizations and Voluntary Associations*, Chicago, IL, November 19-21.

(2015). *Virtual Teaching*, Lightening Talk. Presented at the *Association for Research on Nonprofit Organizations and Voluntary Associations*, Chicago, IL, November 19-21.

(2015). Like and Follow Us!: Engagement Through Social Media. Presented at the *Northeast Conference on Public Administration*, Arlington, VA, November 6-7.

(2015). Requesting Service: Contacting Cities Through the 311 System. Presented at the *American Society for Public Administration* annual conference, Chicago, IL, March 5-8.

(2014). Social Media Return on Investment: Perception or Reality? Presented at the *Association for Research on Nonprofit Organizations and Voluntary Associations*, Denver, CO, November 19-22.

(2014). Is there an App for That? Presented at the *American Society for Public Administration* annual conference, Washington, DC, March 14-18.

(2014). The Internet and Social Media in Public Administration. Presented at the *Midwest Political Science Association*, Chicago, IL, April 2-6.

(2013). Why Nonprofits Utilize Online Technologies: Transparency or Accountability? Presented at the *Southeastern Political Science Association's* annual conference, Orlando, FL, January 2-5.

(2012). Transparency or Accountability? The Purpose of Online Technologies for Nonprofits. Presented at the *Association for Research on Nonprofit Organizations and Voluntary Associations*, Indianapolis, IN, November 15-18.

(2012). Public Agencies or Nonprofit Organizations: Which Sector is maximizing its e-participation tools to promote citizen engagement?. Presented at the *Northeast Conference of Public Administration's* annual conference, Boston, MA, November 1-3.

(2012). Understanding the Relationship Between Nonprofits and Social Media in Duval County, FL. Presented at the *Florida Political Science Association* annual conference, Tampa Bay, FL, March 17.

(2012). Nonprofits and Social Media: Applying SROI to New Technologies. Presented at the *American Society for Public Administration* annual conference, Las Vegas, NV, March 2-6.

(2011). Decoding the Interaction: Nonprofit and Stakeholder Relationships in Social Media. Presented at the *Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA) Annual Conference*, Toronto, Canada, November 16-19.

(2011). Nonprofits, Social Networking, and Organizational Effectiveness: Do nonprofits strategically use social media? Presented at the *Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA) Annual Conference*, Toronto, Canada, 11/16-19.

(2011). Nonprofits and Social Media: Use, Purpose, and Networks. Presented at the *Southeastern Conference on Public Administration (SECOPA) Annual Conference*, New Orleans, LO, September 22-24.

(2011). Do Online Community Groups Promote Participation or Conflict? *Florida Political Science Association Annual Conference*, Jupiter, FL, March 26.

(2010). Why Aren't More Small Nonprofits Better Utilizing Their Web Sites? A Longitudinal Analysis of Social Media Tools Available On Their Small Nonprofit Web Sites. Presented at *Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA) Annual Conference*, Alexandria, VA, November 13-16.

(2010). Nonprofits and Social Networking: Are They Engaging Social Networks and Why? Presented at *Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA) Annual Conference*, Alexandria, VA, November 13-16.

(2010). Online Community Groups: Friend or Foe for Enhancing Citizen Participation? Presented at the *Midwest Political Science Association (MPSA) Annual Conference*, Chicago, IL, April 12-15.

(2009). NPOs Adoption of Internet Technologies to Enhance Virtual Accountability: Existing somewhere between pre-internet and Web 2.0. Presented at the *Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA) Annual Conference*, Cleveland, OH, Nov 19-21.

(2009). A Framework for Evaluating the Web sites of Nonprofit Organization with Results from Preliminary Analysis on NPOs in IL. Presented at the *Indiana Academy of the Social Sciences (IASS)*, Greencastle, IN, Oct 16.

(2009). Are Nonprofit Organizations Utilizing the Web? Organizational Determinants of NPO Adoption of Internet Technologies. Presented at the *Southeastern Conference on Public Administration (SECOA) Annual Conference*, Louisville, KY, Sept. 30-Oct. 3.

(2008). Nonprofit spatial orientation in IL: Are they located in areas where needed? Presented at the *Indiana Political Science Association (IPSA) Annual Conference*, Westville, IN, March 28.

(2007). Role of Communication in Citizen Participation. Presented at the *Midwest Political Science Association (MPSA) Annual Conference*, Chicago, IL, April 12-15.

(2007, with G. Candler). A nonprofit accountability audit framework. Presented at the *Midwest Political Science Association (MPSA) Annual Conference*, Chicago, IL, April 12- 15.

(2007, with G. Candler). Revisiting the new public service: civic responsibility as the missing piece in public administration theory. Presented at the *Annual Conference of the Association Society of Public Administration (ASPA)*, Washington, D.C., March 23-27.

PROFESSIONAL REPORTS

Nonprofits and Social Media in 2014: A Study of Nonprofits in Northeast Florida. Report for nonprofits in Duval County, Summer 2014. Available at: <http://getteinjax.com/jax-nonprofits/jax-nonprofit-reports/>

Understanding the Relationship Between Nonprofits and Social Media in Duval County, FL. Report for nonprofits in Duval County, FL. Fall 2011. Available at: <http://getteinjax.com/jax-nonprofits/jax-nonprofit-reports/>

Data analysis for Farm Viability, Farmland Preservation, and Smart Growth: Seeking Convergence in DeKalb County, IL, with Anita Zurbrugg, December 2008. Available at: http://www.unl.edu/plains/about/research_reports.shtml

Briefing paper on improving the USDA's Nation Resource and Conservation Service's (NRCS) federal *Farm and Ranchland Protection Program* (FRPP) score on the Program Assessment Rating Tool (PART) analysis, September 2005.

SERVICE

Department

- 2015 – 2016 Helped to design, coordinate, and implement the inaugural Nonprofit Works conference with the Nonprofit Center of Northeast Florida, co-sponsored with UNF's MPA program.
- 2015 – 2016 Member of the Departmental Guidelines Development Committee
- 2013 – present Faculty Adviser for UNF's chapter for the Public Administration honors society, Pi Alpha Alpha
- 2013 PSPA American Government Faculty Position Search Committee
- 2013 New course proposal and development: PAD 4144 Nonprofit Management
- 2012 New course proposal and development: PAD 6934 e-Governance
- 2012 Teaching with Technology presentation for PSPA faculty
- 2011 – present UNF's Public Administration Stakeholder Advisory Board member
- 2011 – present UNF's PSPA Graduate steering committee member
- 2011 – present Outreach to the local nonprofit community

University

- 2018 Faculty Project Lead for Florida Data Science for Social Good
- 2018 – 2020 Faculty Association's Campus Technology committee member
- 2018 – 2019 Faculty Association's Campus Technology committee chair
- 2018 – 2019 Faculty Association Executive Committee
- 2018 – 2019 Chair, Faculty Association's Bureaucracy Task Force
- 2017 – 2018 Facilitator for UNF Distance Learning Strategic Plan
- 2017 – 2018 Office 365 Transition Policy Discussion Group
- 2016 – 2018 Faculty Association Executive Committee
- 2016 – 2017 Canvas Steering Committee member
- 2017 – 2018 Faculty Association's Campus Technology Committee Chair
- 2016 – 2018 Faculty Association's Campus Technology Committee member
- 2016 – 2018 University Distance Learning Committee member
- 2016 Ad hoc member of the Campus Technology Committee to review and make a recommendation as to whether the university should adopt Canvas
- 2016 Presented Feedback in the Virtual Environment to OFE's FLIP Discussion group.
- 2016 Coordinator and advisor to NPN Jax (Nonprofit Professional Network Jacksonville). Purpose is to provide professional development to mid-level professional in local nonprofits, and use this as a springboard into UNF's Nonprofit Management Graduate Certificate.
- 2014 – 2016 Faculty Association Parliamentarian
- 2015 Moderator for UNF's hosted Town Hall Meeting on The Dredging of the St. Johns River.

- 2015 Panel member for OFE's Faculty Development Teaching Grant Panel
- 2014 – 2015 Faculty Association's Distance Learning Task Force member
- 2014 Spotlight speaker for UNF's 2nd annual Academic Technology Innovations Symposium.
Presentation: [Personalizing Feedback in a Virtual Environment](#)
- 2014 Coordinate and co-sponsor of the UNFSBDC and UNF MPA Nonprofit Conference, University Center, University of North Florida.
- 2013 – 2014 Co-Chair of the Faculty Association's Faculty Enhancement Committee
- 2013 Coordinate and co-sponsor UNFSBDC and UNF MPA Nonprofit Conference, University Center, University of North Florida.
- 2012 – 2014 Faculty Association's Parliamentarian
- 2012 – 2013 University Distance Learning Committee member
- 2012 Coordinate and co-sponsor UNFSBDC and UNF MPA Nonprofit Conference, University Center, University of North Florida
- 2011 – 2014 Faculty Association's Faculty Enhancement Committee member
- 2011 Coordinate and co-sponsor UNFSBDC and UNF MPA Nonprofit Conference, University Center, University of North Florida.

Community

- 2018 Candidate for Jacksonville Beach City Council
- 2018 Member of the United Way of NEFL's Quality of Life Indicators Focus Group
- 2017 Reappointed to the Jacksonville Beach Planning Commission as a commission member for a four-year term
- 2016 – 2018 Vice President for Deck the Chairs (501c3) Board
- 2016/2017 UNF's representative in [Leadership Jacksonville](#)
- 2016 Moderated the [Neptune Beach Mayoral Candidate Forum](#) hosted by Beaches Watch
- 2016 Mayor's appointee to the [Public Service Grants Council](#), Jacksonville
- 2016 Advisor to Nonprofit Professionals Network, [NPN JAX](#)
- 2016 Presenter at Nonprofit Works! On [Nonprofit Accountability](#)
- 2016 Presenter at Nonprofit Works! On [Nonprofit Sustainability](#)
- 2015 Presented "Using Social Media to Enhance Grant Writing" to the Northeast Florida Grant Writers Association
- 2015-2016 Helped to design, coordinate, and implement the inaugural [Nonprofit Works](#) conference with the Nonprofit Center of Northeast Florida, co-sponsored with UNF's MPA program
- 2014 – present [Community Coach for Nonprofit Center of Northeast Florida](#)
- 2014 Designed, implemented, and analyzed the "[Nonprofits and Social Media in 2014: A Study of Nonprofits in Northeast Florida](#)"
- 2014 Presented "Nonprofit Sustainability" for Big Brothers Big Sisters statewide conference
- 2014 Presenter at UNF's Nonprofit Management Conference on [Nonprofit Sustainability](#)

- 2013/2014 Served on the City of Jacksonville's [Task Force on Consolidated Government](#) to analyze the current city-county consolidation structure and present legislation to City Council.
- 2013 Presented "Social Media: What it is and why you should know about it" for Northeast FL Association of Fundraising Professional (AFP) monthly meeting
- 2013 Presented "Social Media to Advance your Mission" for the Nonprofit Center's Communication Convening group
- 2013 Presented "Social Media: Everyone's Doing it, Right? Maybe, But are They Doing it Well?" at the UNF Nonprofit Management conference
- 2013 Presented "The US Nonprofit Sector" at AmeriCorps New Member training
- 2013 Served on Jacksonville Community Council's Open Government Task Force for Jax 2025
- 2013 – present Appointed to the Jacksonville Beach Planning Commission as a commission member for a four-year term
- 2013 Appointed to Jacksonville Beach Planning Commission as an alternate for a two year term
- 2013 Re-appointed to a 1-year term as a member of the Board of Directors for Beaches Watch
- 2012 Appointed to a 1-year term on Beaches Watch (501 c4) Board of Directors
- 2011 – 2012 [100 Homes Jacksonville](#) Advisory Board
- 2011 Designed, implemented, and analyzed the "[Understanding the Relationship Between Nonprofits and Social Media in Duval County, FL](#)" report for nonprofits in Duval County, Fall 2011.
- 2011 Presented "Nonprofit as Social Media" at UNF's Nonprofit Management Conference
- 2004 – 2005 Taunton High School Family and Consumer Science Curriculum Revisal Advisory Committee
- 2003 – present Regional Trainer for 'The Be Real Game', Northeast Region
- 2003 – 2005 Taunton High School Senior Internship Program Committee member
- 2003 – 2005 Vice Chair of the Bristol County (MA) Selective Service Board

Professional Field

- 2020 Panel organizer for 20:20 e-Vision: Leveraging Technology to Enhance Governance for *American Society for Public Administration's* annual conference, Denver, Co, March 9-12.
- 2018 Book Reviewer for Routledge
- 2018 Panel organizer and chair of Preparing Students for Accelerating Technological Disruptions for *Network of Schools of Public Policy, Affairs, and Administration* annual conference, Atlanta, GA, October 10-13.
- 2018 Manuscript reviewer for *Voluntas* and *Nonprofit and Voluntary Sector Quarterly*
- 2017 Book Reviewer for Oxford University Press and Sage/CQ Press.
- 2017 Manuscript reviewer for *Journal of Nonprofit Education and Leadership*, *Voluntas*, and *Nonprofit and Voluntary Sector Quarterly*
- 2016 Panel organizer and chair of Levering Citizen Input for Better Governance Through Web 2.0 Technologies for *American Society of Public Administration 77th Annual Conference*

- 2016 Committee Member charged with reviewing applications and awarding the inaugural “Digital Governance Junior Scholar Award” for ASPA’s Section on Science and Technology in Government
- 2016 Manuscript reviewer for the *International Journal of Public Administration in the Digital Age*
- 2016 Manuscript reviewer for *Voluntas: International Journal of Voluntary and Nonprofit Organizations*
- 2015 Symposium Organizing Committee for *American Society of Public Administration’s* Section on Science and Technology in Government, 2nd annual Technology Innovation Symposium, Omaha, NE, April 18, 2015.
- 2015 Panel co-organizer and discussant for *Association for Research on Nonprofit Organization’s and Voluntarily Association’s* annual conference, Panel: Virtual Teaching.
- 2015 Manuscript Review for *Nonprofit Management and Leadership*
- 2015 Manuscript Review for *Public Management Review*
- 2014 Reviewer for chapters in *Cases on Strategic Social Media Utilization*
- 2014 Reviewer for “Information Technology and Nonprofit Organizations” in the *Encyclopedia of Public Administration and Public Policy*, Taylor and Francis
- 2014 - 2016 Executive Board Member for *American Society of Public Administration’s* Sections on Science and Technology in Government.
- 2014 Discussant for the panel “Political Influences in Public Administration.” *Midwest Political Science Association*, Chicago, IL, April 3.
- 2013 Chair and Discussant for the panel, “The Role of Social Media in Governance: Promises versus Practice” at the *American Society of Public Administration’s* annual conference, New Orleans, LA, March 15-18.
- 2012 Manuscript reviewer for *Voluntas, Nonprofit and Voluntary Sector Quarterly*, and *PS: Political Science and Politics*
- 2012 Appointed to a 2-year term as a committee member for *American Society of Public Administration’s* Technology and Advisory committee.
- 2010 Moderator and Discussant for the panel, Engaging Citizens to Excel in Public Service, *SECOPA* annual conference, Wilmington, NC, Oct 13-16.
- 2010 Reviewer of four book chapters for *Electronic Governance and Cross-Boundary Collaboration: Innovations and Advancing Tools*, P. Y. Chu and Y. C. Chen, eds.
- 2009 Chair and Discussant for the panel, *Political Science, Session 2*. Indiana Academy of Social Sciences, Greencastle, IN. October 16, 2009.
- 2008 Digital Governance Evaluator for “U.S. States E-Governance Report (2008): An Assessment of State Websites.” *E-Governance Institute*, Rutgers University, Newark, NJ. Fall 2008.
- 2008 Digital Governance Evaluator for “U.S. Municipalities E-Governance Report (2008): An Assessment of Municipal Websites.” *E-Governance Institute*, Rutgers University, Newark, NJ. Fall 2008.
- 2006 Chair and discussant for the panel, *Human Services: Nonprofit Challenges and Innovations*. ARNOVA annual conference, Chicago, IL. November 16-18.

AWARDS AND GRANTS

- 2016 Blended Course Designer, from UCF and EDUCAUSE
- 2016 Blended Kickstarter, *UNF* (\$1,000)
- 2015 Faculty Development Teaching Grant, *UNF* (\$7,500)
- 2014 Finalist for the UNF 2013-2014 Outstanding Graduate Teaching Award
- 2013 Artinian Travel Award, *Southeastern Political Science Assoc.* (\$250)
- 2013 Teaching Online Grant, *UNF* (\$2,000 stipend and \$2,000 for technology)
- 2012 Faculty Development Teaching Grant, *UNF* (\$7,500)
- 2010 Conference Travel Grant, *ARNOVA* (\$530)
- 2009 – 2010 Dissertation Completion Award, *NIU* (\$5,932)
- 2009 Doctoral Fellow Award, *ARNOVA* (\$1,000)
- 2009 Emerging Scholars Award, *ARNOVA* (\$600)
- 2009 Dissertation Facilitation Award, *NIU* (\$1,158.72)
- 2007 – 2008 Northern Illinois University Graduate Assistantship Scholarship (\$15,000)
- 2006 – 2007 Northern Illinois University Research Assistantship Scholarship (\$14,000)
- 2005 – 2006 Northern Illinois University Research Assistantship Scholarship (\$14,000)

EDUCATION

Ph.D. in Political Science, 2010

Northern Illinois University, DeKalb, Illinois

Examination fields: Public Administration (with distinction), American Government

Dissertation: *Evaluating and Understanding Virtual Accountability of Nonprofit Organizations: An Exploratory Study of Human Service, Arts and Culture, and Societal Benefit Nonprofit Organizations' Virtual Accountability in Illinois*

Committee: Yu-Che Chen (Chair), Gerald Gabris, and Curtis Wood

Masters of Public Administration, 2005

Bridgewater State University, Bridgewater, Massachusetts

Concentration: Nonprofit Management

Thesis: *Improving Nonprofit Accountability through the Incorporation of Public Relations in Nonprofit Administration*

Committee: Wendy Haynes (Chair), Shaheen Mozaffar, and Mary Lamonica

Bachelor of Arts, 2001

Roger Williams University, Bristol, Rhode Island

Major: Communication Studies; Minor: Political Science

Honors: Magna Cum Laude, Dean's List 1999 – 2001, National Political Science Honors Society: Pi Sigma Alpha

OTHER PROFESSIONAL POSITIONS

Research Assistant, American Farmland Trust/CAE, DeKalb, Illinois
August 2005 – August 2007

Program Director/Instructor, Taunton High School, Taunton, MA
August 2004 – June 2005

Career Specialist/Instructor, Taunton Area School to Career, Taunton, MA
December 2001 – August 2004

Ambassador, United Way of Rhode Island, Providence, Rhode Island
2001 Campaign Season

PROFESSIONAL DEVELOPMENT

2016 UNF CIRT Blended Learning Kickstarter

2016 UCF Educause Certified Blended Learning Designer

2015 – 2016 UNF OFA FLIP teaching discussion workshops

2015 ARNOVA seminar on Challenges and Opportunities for Nonprofit Programs (pre-conference seminar)

2014 Academic Technology Innovation Symposium

2014 ARNOVA seminar on Reaching with Technology (pre-conference seminar)

2013 Jacksonville Beach Citizen Police Academy (internal processes of public agency)

2013 University of North Florida's Teaching Online Seminar

2010 – 2013. University of North Florida Faculty Development workshops

2009 Association for Research on Nonprofit Organizations and Voluntary (ARNOVA) Doctoral Seminar, Cleveland, OH, November 18.

2009 Academy of Management (AoM) Public and Nonprofit Division Doctoral Consortium, Chicago, IL, August 8.

2007 – 2008 NIU Faculty Development and Instructional Design Graduate Teaching Certificate

PROFESSIONAL MEMBERSHIPS

Academy of Management (AoM)

American Society for Public Administration (ASPA)

Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA)

International City/County Management Association (ICMA)

Florida Political Science Association (FPSA)

Nonprofit Center of Northeast Florida

CONSULTING (pro-bono)

- 2017 Jacksonville Beach Volunteer Lifesaving Corp, Strategic Direction Facilitator
- 2016 Daniel Kids, Strategic Plan
- 2016 Deck the Chairs, Strategic Plan
- 2016 Invited speakers for the Nonprofit Center of Northeast Florida's Inaugural Nonprofit Works conference. Topics: Nonprofit Accountability and Nonprofit Sustainability
- 2015 Compassionate Families, Strategic Direction Facilitator.
- 2014 – present Nonprofit Community Coach for the Nonprofit Center of Northeast Florida
- 2014 Invited speaker for Big Brothers, Big Sister Association Florida's 2014 Annual conference and 100th Anniversary. Topic: Nonprofit Sustainability
- 2012 – present Workshops for nonprofits in Northeast Florida on the utilization of social media
- 2012 – 2013 Strategic Planning (process and final report) for Beaches Watch, Inc.
- 2011 – 2012 Jacksonville Speech and Hearing *Use of social media, ongoing assistance*
- 2011 UNF Nonprofit Management Conference, Jacksonville, FL *Nonprofits and Social Media*
- 2010 Indiana Nonprofit Resource Network, LaGrange, IN *Nonprofit Organizations and Social Marketing Workshop*
- 2009 Governor's Conference on Service and Volunteerism, Indianapolis, IN Presenter for: *Social Marketing for Nonprofit Organizations*
- 2009 Indiana Office of Community and Faith Based Initiatives, Indianapolis, IN *IN AmeriCorp and Social Marketing Workshop*
- 2009 Indiana Nonprofit Resource Network, Fort Wayne, IN *Nonprofit Organizations and Social Marketing Workshop*.
- 2009 YMCAs of Northern Indiana, Michiana YMCA, South Bend, IN *Utilization of Social Media for Mission Achievement*
- 2007 American Farmland Trust/Center for Agriculture and the Environment, DeKalb, IL *Data analysis on Farmland Viability in the United States*